

CSROA SURVEY OF RESIDENTS – JUNE 2024

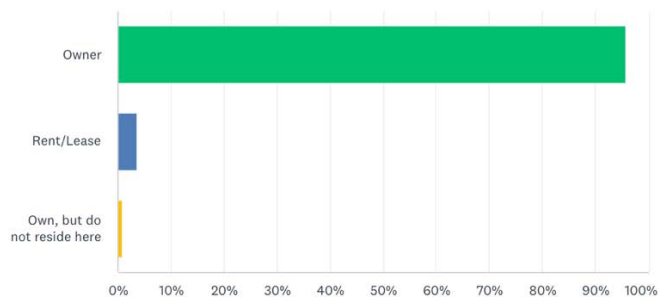
CSROA SURVEY OF RESIDENTS – JUNE 2024

ANSWER CHOICES ▼	RESPONSES	% of Community	▼
▼ 9th Green	4.72%	57 %	24
▼ Alamar	4.72%	33 %	24
▼ Belmonte	13.19%	75 %	67
▼ Canyon Ridge	5.51%	62 %	28
▼ Fairways	0.39%	22 %	2
▼ Golf Ridge	4.72%	53 %	24
▼ Irongate	5.51%	74 %	28
▼ Ironwood	9.84%	69 %	50
▼ Ladera	0.39%		2
▼ Mariposa	3.15%	55 %	16
▼ Navarro	2.95%	29 %	15
▼ Paloma	3.74%	22 %	19
▼ Rio Vista	7.09%	62 %	36
▼ River Gate	2.56%	52 %	13
▼ Rosewood	5.71%	49 %	29
▼ Sagewood	5.51%	52 %	28
▼ Sillaro	4.92%	58 %	25
▼ Stoneridge	5.51%	61 %	28
▼ The Pointe	2.56%	43 %	13
▼ Trillium	3.54%	50 %	18
▼ Visao	3.74%	53%	19
TOTAL			508

With a total of 508 respondents, this represents a response rate of 52.6% of the 966 residences in the Sun Rivers community. As seen in the MIDDLE COLUMN (% of Community), every community had responses, and many had a more than 50% response. With the exception of The Fairways and Ladera (which had a 100% response rate) , all other neighbourhoods had double figure responses. The top two, in terms of number of responses, were Belmonte and Ironwood. Together they represented just over 20% of the total number of responses.

Do you OWN or RENT/LEASE your current residence?

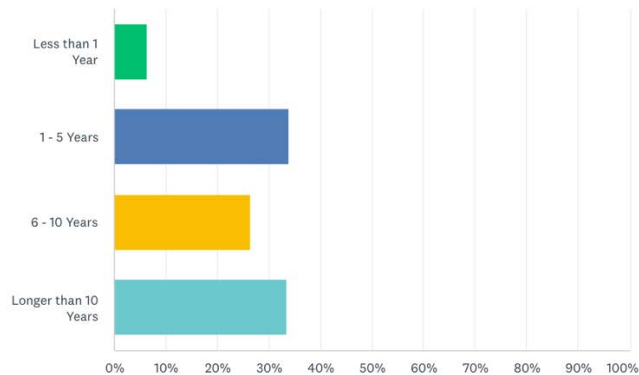
Answered: 507 Skipped: 1



ANSWER CHOICES	RESPONSES
Owner	95.66% 485
Rent/Lease	3.55% 18
Own, but do not reside here	0.79% 4
TOTAL	507

How long have you been a resident of Sun Rivers?

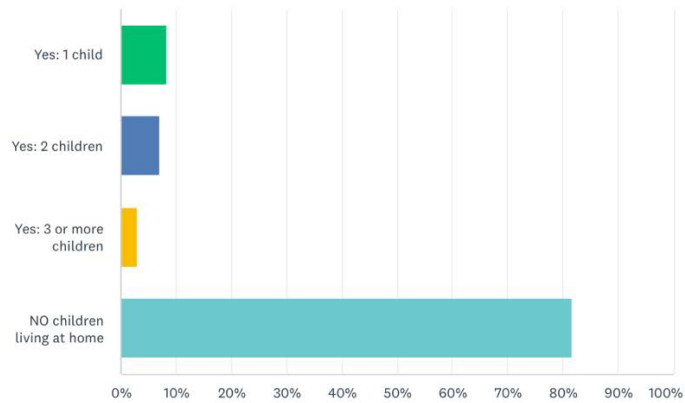
Answered: 508 Skipped: 0



ANSWER CHOICES	RESPONSES	
Less than 1 Year	6.30%	32
1 - 5 Years	33.86%	172
6 - 10 Years	26.38%	134
Longer than 10 Years	33.46%	170
TOTAL		508

Do you have children living with you? If YES, how many?

Answered: 507 Skipped: 1

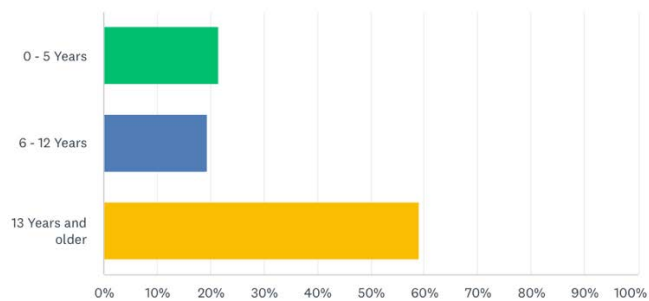


ANSWER CHOICES	RESPONSES
▼ Yes: 1 child	8.28% 42
▼ Yes: 2 children	7.10% 36
▼ Yes: 3 or more children	2.96% 15
▼ NO children living at home	81.66% 414
TOTAL	507

Only 15.4 % of respondents have children at home; the total indicated is 93 children, of which 59% are teenagers.

If YES, what age category are your children that live at home with you?

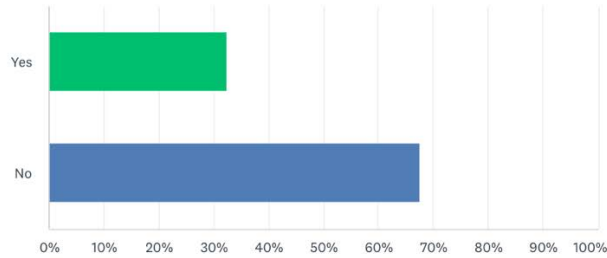
Answered: 93 Skipped: 415



ANSWER CHOICES	RESPONSES
▼ 0 - 5 Years	21.51% 20
▼ 6 - 12 Years	19.35% 18
▼ 13 Years and older	59.14% 55
TOTAL	93

Do you have grandchildren who come to visit / participate in Sun Rivers events?

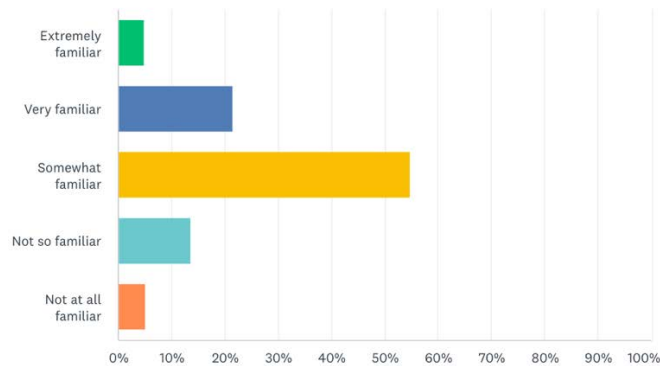
Answered: 504 Skipped: 4



ANSWER CHOICES	RESPONSES	
▼ Yes	32.34%	163
▼ No	67.66%	341
TOTAL		504

How familiar are you with the Community of Sun Rivers Owners Association (CSROA)?

Answered: 507 Skipped: 1

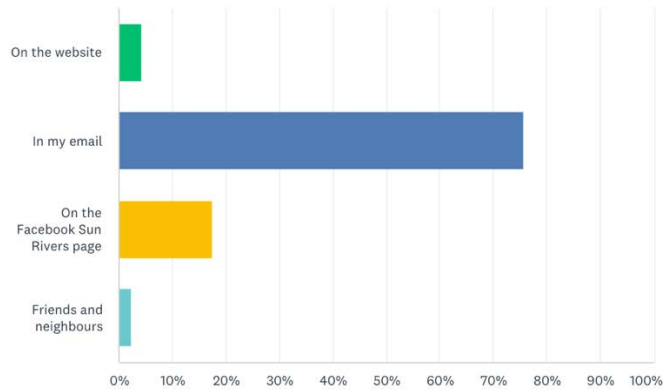


ANSWER CHOICES	RESPONSES	
▼ Extremely familiar	4.93%	25
▼ Very familiar	21.50%	109
▼ Somewhat familiar	54.83%	278
▼ Not so familiar	13.61%	69
▼ Not at all familiar	5.13%	26
TOTAL		507

This suggests that the CSR, as part of a communications plan, needs to create a greater understanding of who they are and what their role is in the Sun Rivers Community.

How do you receive most of your information about Sun Rivers news / events etc?

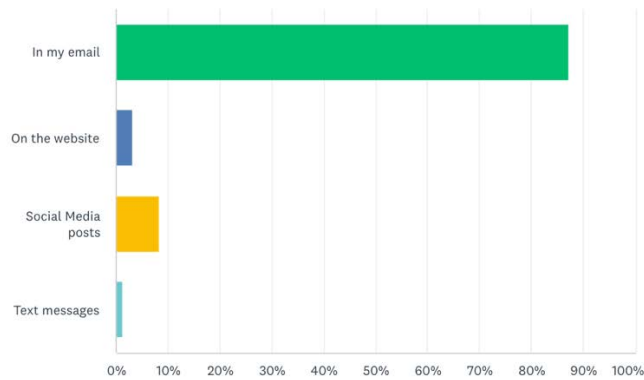
Answered: 507 Skipped: 1



ANSWER CHOICES	RESPONSES	
On the website	4.34%	22
In my email	75.74%	384
On the Facebook Sun Rivers page	17.55%	89
Friends and neighbours	2.37%	12
TOTAL		507

What is your preferred method of finding / receiving Sun Rivers Information?

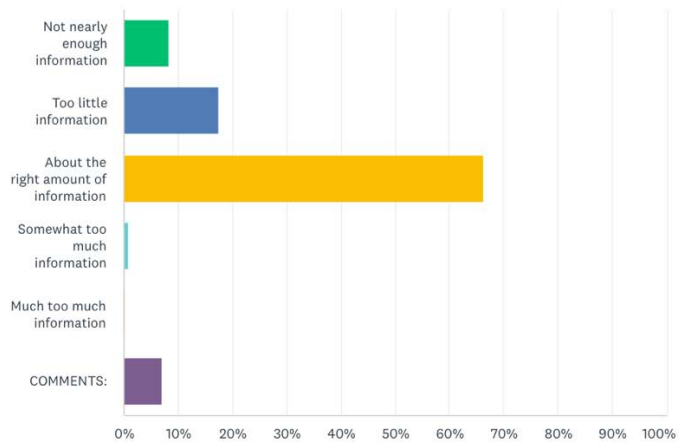
Answered: 508 Skipped: 0



ANSWER CHOICES	RESPONSES	
In my email	87.20%	443
On the website	3.15%	16
Social Media posts	8.27%	42
Text messages	1.38%	7
TOTAL		508



How do you feel about the amount of information you receive?

Answered: 505 Skipped: 3



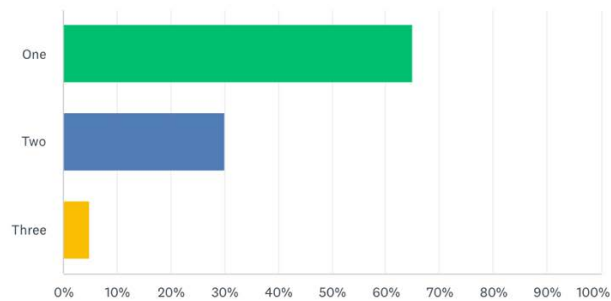
ANSWER CHOICES	RESPONSES	
▼ Not nearly enough information	8.32%	42
▼ Too little information	17.43%	88
▼ About the right amount of information	66.34%	335
▼ Somewhat too much information	0.79%	4
▼ Much too much information	0.20%	1
▼ COMMENTS:	6.93%	35
TOTAL		505

Q11

 Customize  Save as ▼

How many Sun Rivers websites are there?

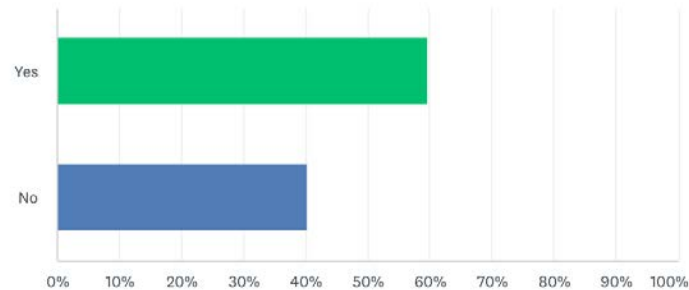
Answered: 471 Skipped: 37



ANSWER CHOICES	RESPONSES	
▼ One	64.97%	306
▼ Two	30.15%	142
▼ Three	4.88%	23
TOTAL		471

Do you regularly read / follow the Sun Rivers - Neighbour Group on FACEBOOK

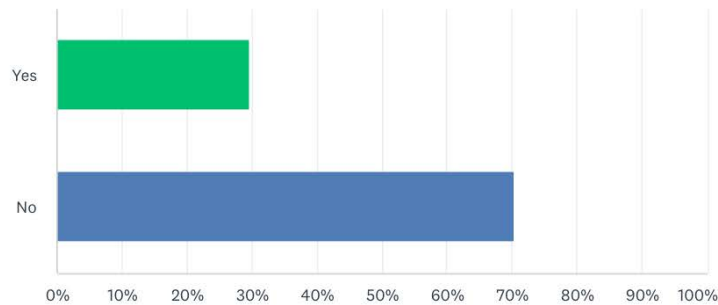
Answered: 505 Skipped: 3



ANSWER CHOICES	RESPONSES	
▼ Yes	59.60%	301
▼ No	40.40%	204
TOTAL		505

Do you POST information on this Facebook Page?

Answered: 504 Skipped: 4

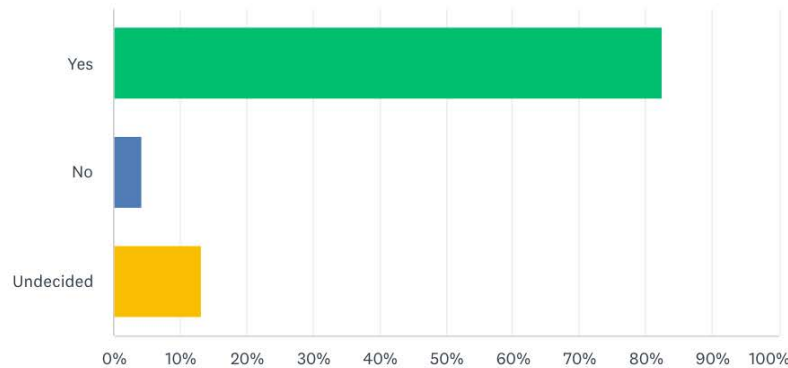


ANSWER CHOICES	RESPONSES	
▼ Yes	29.56%	149
▼ No	70.44%	355
TOTAL		504

This would suggest that the CSROA should not only be monitoring, but also responding to certain postings as part of a proactive communications plan.

Would you be interested in receiving a regular monthly UPDATE communication from the CSROA, which could include responses to questions submitted by residents?

Answered: 506 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	82.41%	417
No	4.35%	22
Undecided	13.24%	67
TOTAL	506	

RECOMMENDATIONS:

CSROA establish a unique email to allow residents to ask questions, as an integral component of creating a regular monthly e-newsletter communication.

This e-newsletter should be unique and distinct from the regular email notices that are sent out from the Kinetic Properties office.

A new, distinct SUN RIVERS COMMUNITY WEBSITE should be developed, with the ability to incorporate individual pages for each community association (if they choose), and where all CSROA information, announcements, and communications can be easily found.

This Community website should be readily identified as separate from the SUN RIVERS WEBSITE, which is the domain of the Development Corporation, but it can be linked to any appropriate information on the Sun Rivers site.

Answered: 394 Skipped: 114

TAGS (0)

List View

[illegible]

What, in your opinion, is the most important issue / concern that the CSROA could be addressing in the coming months?

- The limited visibility at Sun Rivers/Sillaro intersection. I've already passed on people's concerns to the listing agent for Ladera - hopefully they move their sign.
- Road improvements especially in an emergency situation
- The change in our utilities provider and potential increased costs.
- Water shortage contingency
- Rate of development in Sun Rivers; Road condition on Sun Rivers Drive; Speeding
- Water supply
- Not a pressing issue to be sure: parking tickets when parking on our own streets. Oftentimes we drive during the day and park in the same spot and get a ticket for parking for more than 48 hours.
- There has to be a better way of monitoring how long a vehicle is parked in a spot.
- I don't have a dog but there should be an off leash area for them. Use an empty lot and put a fence around it!
- Intersection at Ladera and Sillaro drive
- Building development, events and community good news
- Corix's absence of competition; Power outages
- Fire safety; Fire protection
- Updates on developments happening at sun rivers: real estate, infrastructure etc.
- Concern: the number of power outages. More parking available to talasa residents.
- Parking. You cannot continue to build single family homes and apartments where more than one person is living and expect people not to park on the street. While it is clear that sun rivers is a golf community with a certain aesthetic, it is ignorant to think that in this economy a one bedroom apartment is being occupied by only 1 person. Please think of your community. Think of all the young adults forced to live at home due to inflation and rising costs. The reality is, we need parking. If street parking is an issue, MAKE A PARKING LOT. I am begging. Listen to the needs of the residents that pay to live here. Swallow the costs of using land for parking and do something for the community that will alleviate stress and problems for them.
- Clarification of construction plans for 9th and 10th Fairways.
- Corix outages; Alternate road access
- Neighborhood yards that are in disrepair and needing maintenance; Garbage and weeds
- Increased traffic and concerns around a secondary access / exit point to alleviate this, especially in case of an emergency
- Emergency and second access road by new facility needs to be open all time and paved.

- Traffic. 2nd entrance to Sun Rivers
- Dust control...lots of construction in Sun Rivers
- Road access; Road conditions on Sun Rivers drive
- Water supply and quality. Also. Are we prepared for major rain events
- Emergency preparedness low water levels
- High fire risk area only one exit and entrance will create chaos if fire breaks out
- Speeding and other traffic infractions.
- Planning for an evacuation in case of emergency. A second exit other than on to Shuswap Rd is needed as the community continues to grow with many more vehicles
- Not enough parking
- Exploring and planning for emergency situation if we all had to leave Sun Rivers quickly. Extra exit routes for emergencies (wild fires or other scenarios)
- People who do not look after their yards - weeds overgrown,
- Park space please; Community development, lack of amenities
- Not liking the direction the summer landscape looks
- Water conservation i.e. xeriscaping new neighborhoods and large grassy areas
- Prep in case of wild fires Cleanliness of all neighbourhoods
- More family friendly activities such as a park and a dog park
- Support of our infrastructure system. Our hydro goes out way too often. We are also concerned about the additional neighbourhoods that Sun Rivers is trying to stick in on all the small properties they have left. Particularly along Hole number 9 and 10. We need to make sure that the interests of the whole development are taken into consideration. We should make sure that the Band understands that they are the municipal approving officers and should listen to the concerns of the residents of Sun Rivers. We all have a vested interest in the whole development and our concerns should be taken into consideration. It is not just about Sun Rivers squeezing out a few extra lots in the development. Especially when they are suggesting that the building style be changed to accommodate more units. Again along Hole number 9. Five lots in that space is too many. Now they are suggesting putting 12 units in there. That makes no sense. CSROA needs to take a stronger role in this whole process.
- Potholes on Sun Rivers Drive - take care of before they get as big as they have in past.
- Communication: what will be in the Village Centre. Info about the nursing care home in Sun Rivers. Info regarding issues of further builds on 9th and 10th sites of the golf course. Clarify the maintenance of the grounds around the golf course. Updates of mysunrivers.com with current info. Encourage residents to provide feedback and participate in their local Associations. Ensure residents know by-laws; residents should not have to police the by-laws.
- No playground. Been asked for many years.

What, in your opinion, is the most desirable facility / amenity that is currently MISSING in the Sun Rivers community?

Answered: 420 Skipped: 88

RESPONSES (420)

WORD CLOUD

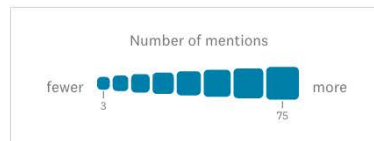
TAGS (0)

Cloud View

List View

Customize

Recreational facility Good restaurant Recreation area leash dog park
swimming pool gathering Common need outdoor tennis courts
deli Coffee shop bakery Play ground access great
s play area cafe playground kids community centre Walking trails sure Nothing yoga
Green space etc children facility use amenities
many new Sun Rivers dog park
fitness coffee nice dogs gym park
shops meet space area pool playground
hair salon Lack small kids us store children s club
allowed rec centre Convenience store community pool Pickleball courts Maybe
go hiking trails fitness center pickle ball courts corner store Social
please public missing children s playground Driving Range Recreational
walking trail leash Children s play Beer wine store Coffee shop cafe Fitness centre



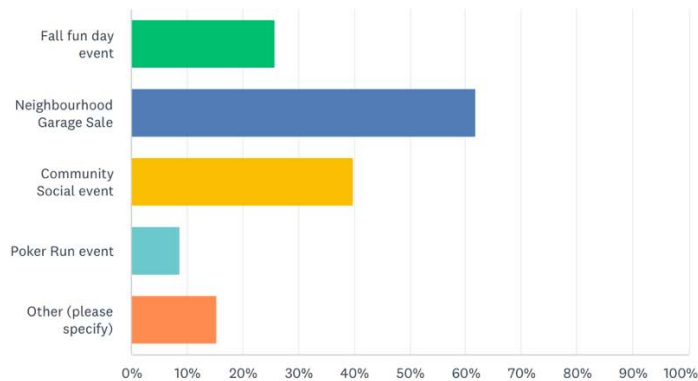
PARK – 75 occurrences

DOG PARK – 67 occurrences

PLAYGROUND – 68 occurrences

Do you participate in any of these annual events organized by the CSROA?
Please indicate which ones.

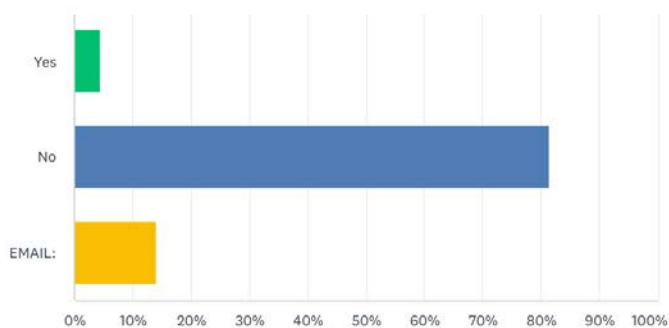
Answered: 333 Skipped: 175



ANSWER CHOICES	RESPONSES	
▼ Fall fun day event	25.83%	86
▼ Neighbourhood Garage Sale	61.86%	206
▼ Community Social event	39.94%	133
▼ Poker Run event	8.71%	29
▼ Other (please specify)	Responses 15.32%	51
Total Respondents: 333		

Would you be interested in volunteering to assist with CSROA events? If YES, please provide an email.

Answered: 465 Skipped: 43

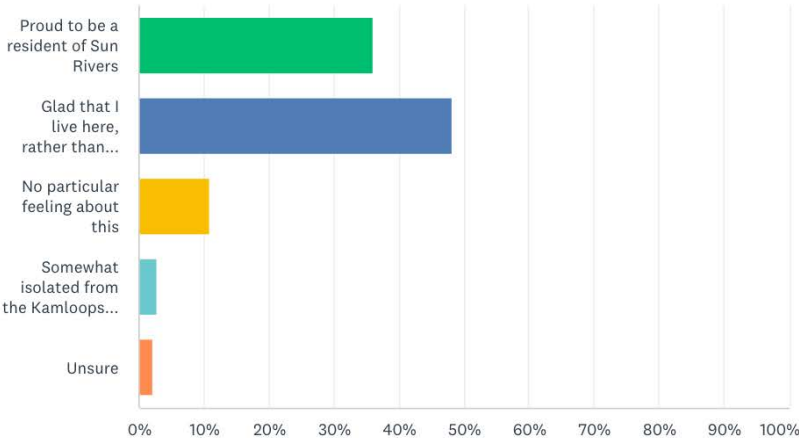


ANSWER CHOICES	RESPONSES	
▼ Yes	4.52%	21
▼ No	81.51%	379
▼ EMAIL:	Responses 13.98%	65
TOTAL		465

ADDITIONAL NOTE: Individuals who provided an email indicating an interest in potentially volunteering will receive a follow-up communication from a member of the CSROA Board.

How do you personally feel about being a resident of the Sun Rivers community?

Answered: 505 Skipped: 3



ANSWER CHOICES	RESPONSES	
Proud to be a resident of Sun Rivers	36.04%	182
Glad that I live here, rather than elsewhere in Kamloops	48.12%	243
No particular feeling about this	10.89%	55
Somewhat isolated from the Kamloops community	2.77%	14
Unsure	2.18%	11
TOTAL	505	

Q. 20 Please share any ideas or other comments that you think would be important for the CSROA Board members to consider.

- Lack of open residential street parking has been a frustration in the past, though we love the community, location and people.
- Standardize boulevard tree species up sun rivers drive. The lower access road boulevard trees look awesome. Looks cheesy further up the hill.
- All way STOP at Ladera and Sillaro Drive
- Creating additional parking.
- There is no public outdoor spaces in sun rivers for residents to gather and/or kids to play. Other Kamloops neighborhoods of similar size have multiple public parks. Thank you.
- Please consider children friendly activities/events. A playground may encourage younger families to live here.
- Coming from other strata's the ability to enforce bylaws is very important for non-Compliance otherwise bylaws are mute and boards are powerless. Neighborhoods need bank accounts to issue fines to ensure our neighborhoods don't fall apart.
- Communication with residents is extremely lacking and MUST be improved in order for all residents to support growth, home sales, and new building initiatives.
- Enable Sun Rivers to use solar power (have Corix retreat from their current opposition) subject to neighbourhood rules). i.e. enable us to become a truly green community,
- I would love to see local First Nations artwork on the banners to enter Sun Rivers (i.e. the ones that don't have hanging baskets)
- More info on things happening. Like the big building plans..... more lea way on guest parking...
- I would like to see a community park/playground and a dog park
- I have made it clear that I think the CSROA needs to represent the residents of SR and not SRDC. We are a vibrant growing community. We need to protect the standards that have been set in the past. The CSROA needs to act independently of SRDC. This is a great community. We do not want the standards to drop as the last neighbourhoods are built. We are relying on you to protect our interests.

- We need benches like the memorial benches the city puts up. They need to be high enough for a senior to be able to use them and also have armrests.
- I would definitely like more shared information as well as the opportunity to provide input or vote on issues affecting us homeowners.
- Encourage residents to be involved in their Association; provide websites for each Association for ready info and feedback for all Sun Rivers Community events and projects.
- Sun Rivers is a beautiful, safe, lovely neighbourhood - but it needs to be more than just a retirement golf resort. Think of the young families who came here for a safe and peaceful place to raise a family. Building a park will build community instead of isolating families at home or forcing them to get into cars and drive to find a park. Thanks for taking the time to read this.
- We are missing some important community amenities like the playground and the dog park. They have been on a "to do list" for a long time. I am very happy with the development in the "town center"
- Mainly concerned about how the board can deal with the failure of the residents to observe the speed limit.
- Explain what your role is it would be nice to have this clarified.