

CSROA Utility Rate Committee – BC Hydro Update for Sun Rivers Residents

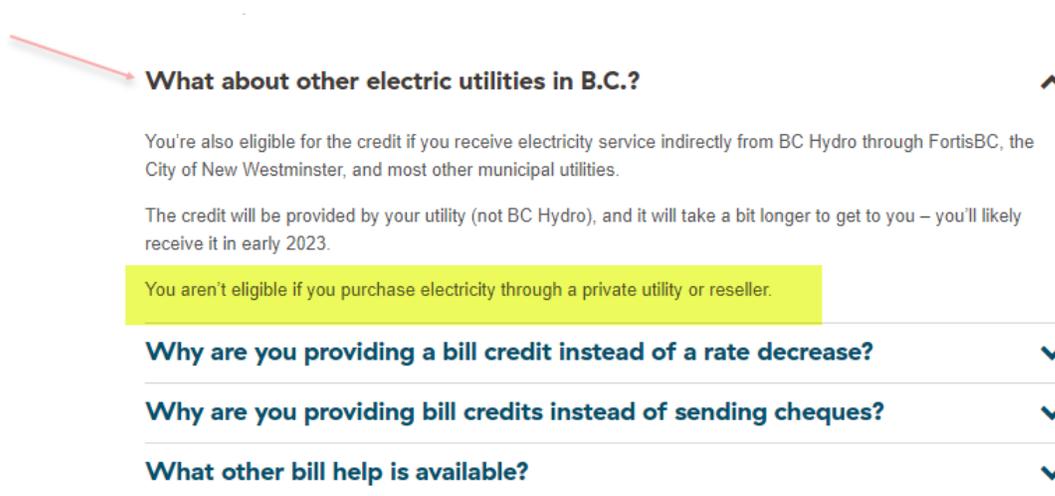
Many of you may recall David Eby's announcement back in November of a \$100 BC Hydro credit and have been unable to find it on your Jan Corix bill. A number of residents have brought this to various CSROA director's attention to investigate.

We have checked with Corix, who have provided this response;

*The Cost-of-living credit is provided to **eligible** BC Hydro Customers only. The criteria established for this credit is the customer must be a BC Hydro account holder or receives electricity service indirectly through FortisBC, the City of New Westminster and most other municipal utilities. Corix-Multi Utility Services Inc., a private company, owns the Sonoma Pines electric utility and is not a municipal utility.*

Attached is a link to the BC Hydro website detailing the credit details, and a screenshot highlighting the private utility ineligibility.

Source: [BC Hydro Cost of Living Credit](#)



What about other electric utilities in B.C.? ^

You're also eligible for the credit if you receive electricity service indirectly from BC Hydro through FortisBC, the City of New Westminster, and most other municipal utilities.

The credit will be provided by your utility (not BC Hydro), and it will take a bit longer to get to you – you'll likely receive it in early 2023.

You aren't eligible if you purchase electricity through a private utility or reseller.

Why are you providing a bill credit instead of a rate decrease? v

Why are you providing bill credits instead of sending cheques? v

What other bill help is available? v

We further checked with MP Caputo's office and received this response;

Thank you for reaching out to our office. Unfortunately, the BC Hydro cost-of-living bill credit is not something that our office can help you with. This is a provincial program and it clearly states on the program page (<https://app.bchydro.com/accounts-billing/bill-payment/bill-credit.html>) that it is not available to customers of private utilities, such as Corix.

You could try reaching out to your MLA Peter Milobar at 250-554-5413 to see if there is anything he can do to help as your provincial representative.

The CSROA Rate Committee has placed calls into MLA Milobar's office with no response yet as well as Tk'emlups te Secwepemc. To date there is no hope of residents in Sun Rivers to be able to claim this \$100 Cost of Living allowance. There will be no further work done on this as it has been made clear residents of Sun Rivers do not meet the requirements of the grant. If you have further questions regarding this, please continue to reach out to your MLA office and put pressure on them to address this. The CSROA directors and the Rate Committee are not able to do anything further at this time.