

August 2020

CORIX APPLICATION TO THE BCUC FOR APPROVAL OF A CORPORATE COST ALLOCATION METHODOLOGY

Corix Multi-Utility Services Inc. (**Corix**) recently filed an application on June 5, 2020 seeking approval from the British Columbia Utilities Commission (**BCUC**) of a methodology used by our ultimate parent company, Corix Infrastructure Inc., to allocate corporate costs to its utility operations.

See below for more information regarding Corix's application.

FREQUENTLY ASKED QUESTIONS

(1) Who is Corix? What utility services does it provide?

Corix is a Canadian-owned local utility services provider. Corix affiliate companies own and operate utilities across North America. Corix's utilities include electricity, natural gas, propane, geothermal, water, wastewater, and thermal district energy systems. Depending on your location we provide one or more of these services to you.

(2) Who is the BCUC and what does it regulate?

The BCUC is the provincial energy utility regulator and regulates customer rates for Corix's utility services for electricity, natural gas, propane, and thermal district energy systems.

(3) What are you seeking approval for?

The Corporate Cost Allocation Methodology (**CAM**) Application seeks approval from the BCUC for a methodology to allocate corporate costs to each local utility from our parent company. We are asking for approval so that corporate costs are fairly allocated and charged to all Corix utilities.

The corporate cost allocations that result from the cost allocation methodology form part of each utility's revenue requirements and in certain cases is used to set utility rates. However, Corix is not requesting approval of the allocated corporate cost amounts in this CAM Application. Approval of the allocated corporate costs would be requested in subsequent applications to the BCUC based on the outcome of the review process for this CAM Application.

(4) What are these allocated corporate costs for?

Our ultimate parent company, Corix Infrastructure Inc., provides corporate services to your local Corix utility for support services such as information technology, accounting, human resources, legal, and health, safety & environment. The provision of these services is provided to your local Corix utility without any mark-up on costs. These support services help us deliver safe and reliable utility service to our Corix customers.

(5) Where can I find the Corporate Cost Allocation Application and related information?

The CAM Application can be found online at the BCUC website:
<https://www.bcuc.com/ApplicationView.aspx?ApplicationId=778>.

(6) How can customers provide their input into the regulatory process?

You can participate in the BCUC regulatory process by providing a letter of comment. The BCUC explains how to get involved in its public proceedings at www.bcuc.com/get-involved/.

(7) How will this CAM Application impact my customer bill?

This CAM Application is not a rate application and has no immediate impact to your customer bill. If your utility service is rate regulated, any rate changes must be approved by the BCUC before it can be charged to customers. The BCUC will initiate a rate hearing and seek customer input when a rate application is made.

(8) I have a question. Who do I contact?

Customers can contact us via email at RegulatoryAffairs.Canada@corix.com or by calling us at 604-455-3600, Monday to Friday from 9 am to 5 pm (Pacific Standard Time).